



The Australian Government Child Care Access Hotline – to help you find a child care service for your child

What is the Child Care Access Hotline?

The Australian Government Child Care Access Hotline is a free telephone service to help you find a child care service that meets your needs.

What can I find out through the Child Care Access Hotline?

You can call the Child Care Access Hotline for information on:

- types of care (for example, Long Day Care, Family Day Care, Occasional Care, and In Home Care)
- the location of child care services
- possible vacancies
- fee information where provided by child care services
- how to choose a quality child care service
- how the Australian Government helps with the cost of your child care.

What is the Child Care Access Hotline number and when can I call?



call 1800 670 305* (a service is also available if you require information in a language other than English) between 8.00am and 9.00pm Monday to Friday.

If you need to, you can also call:



Teletypewriter (TTY) 1800 639 327 (if you are deaf or have a hearing or speech impairment).

You need a TTY phone to use this service.

*Calls to 1800 numbers are free. Calls from public pay phones or mobile phones are charged at a higher rate.